

Sheet 1 of 1

37 CFR 1.501 INFORMATION DISCLOSURE STATEMENT IN A PATENT (use several sheets if necessary)						Docket No. P98,3211		Serial No.	
						Applicant: Knitl et al.			
						Filing Date		Group Art Unit 2645	
U.S. PATENT DOCUMENTS									
Examiner's Initials		Document Number	Date	Name	Class	Subclass	Filing Date If appropriate		
AW	AA	5,097,528	3-17-92	Gursahaney et al.	379	88.21			
AW	AB	5,164,981	11-17-92	Mitchell et al.	379	88.01			
AW	AC	5,546,452	8-13-96	Andrews et al.	379	219			
	AD								
	AE								
	AF								
	AG								
	AH								
	AI								
	AJ								
	AK								
FOREIGN PATENT DOCUMENTS									
		Document Number	Date	Country	Class	Subclass	Translation		
							Yes	No	
AW	AL	0 245 028	11-11-87	European			x		
AW	AM	0 426 361 A2	5-8-91	European			x		
AW	AN	0 515 068 A2	11-25-92	European			x		
AW	AO	GB 2 273 853	6-29-94	United Kingdom			x		
AW	AP	0 611 135 A1	8-17-94	European			x		
AW	AQ	DE 195 35 540 C1	12-12-96	Germany					x
	AR								
	AS								
OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)									
AW	AT	Conversant VIS Listens and Talks to Your Customers, Cordom, et al. pages 22-25							
AW	AU	Conversant 1 Voice System: Architecture and Applications, Perdue et al.							
AW	AV	Dialogic's AMX/81 Family of Audio Multiplexer Products, Stahl, pages 80-83							
	AW								
Examiner		Allan Hoosain			Date Considered				
					3/26/04				
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.									